



Ernakulam Regional Co-operative Milk Producers' Union Limited

Head Office, Edappally, Kochi 24, Kerala.

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TENDER REF No.EU/PUR/4/ADVT/2026-27

**E-TENDER DOCUMENT FOR
THE SUPPLY OF
DEEP FREEZERS, & VISI COOLERS
FOR ERCMPU LTD.**



Head Office, Edappally, Kochi-24 Kerala,

Ph: 0484 2541193, 2556863 Fax: 2558741

E-mail: ercmpu@milma.com, Website - <https://milmaercmpu.com>, www.milma.com

NOTICE INVITING TENDER
E-TENDER NOTICE

1. The Ernakulam Regional Co-operative Milk Producers' Union Limited invites e-tenders from reputed manufacturers/suppliers for supply of Deep Freezers & Visi coolers of various capacities for storage / transportation of Ice Cream and other products. Interested eligible Bidders may obtain further information from the office of the Ernakulam Regional Co-operative Milk Producers' Union Limited, Edappally.
2. The bid shall be submitted in two cover system consisting of technical bid and price bid. The price bid of those who qualify in the technical bid only will be opened.
3. Detailed terms and conditions as well as technical specifications are contained in the bidding document of the above work which is uploaded in the Kerala Government e-portal www.etenders.kerala.gov.in,

a. E Tender Id	: 2026_KCMMF_877654_1
b. Tender Reference No.	: No.EU/PUR/4/ADVT/2026-27/ 4453
c. Estimated Cost	: ₹ 39 Lakhs
d. Tender Download	: Can be downloaded from the Website www.etenders.kerala.gov.in ,
e. EMD	: ₹ 39,000.00
f. Cost of Tender Form	: ₹ 1,000.00 (Including tax)
g. Documents Publish Date	: 08.10.2026 04.00 PM
h. Documents Download Start Date	: 08.10.2026 at 04.00 PM
i. Bid Submission Start Date	: 08.10.2026 at 04.00 PM
j. Pre bid meeting date	: 14.10.2026 at 11.00 AM
k. Pre bid meeting venue	: Head Office, ERCMPU Ltd.
l. Bid Submission Closing Date	: 29.10.2026 at 04.00 PM
m. Bid Opening (Technical)	: 30.10.2026 at 04.00 PM
n. Time of Completion	: 20 days against Purchase order
o. Bid Validity	: 90 days


MANAGING DIRECTOR
ERCMPU LTD.

Copy to: All Notice Boards
Head(FIN)/Head (Mktg.)
General Manager, Ernakulam / Dairy Manager, Kottayam/Thrissur/ Products Dairy
Mf/Oc



General Tender Terms & Conditions for e-Procurement

This tender is an e-Tender and is being published online for work / supplying of equipment as mentioned in the Invitation to bid. The tender is invited in two cover system from the registered and eligible firms through e-procurement portal of Government of Kerala (<https://www.etenders.kerala.gov.in>). Prospective bidders willing to participate in this tender shall necessarily register themselves with the above mentioned e-procurement portal.

The tender timeline is available in the critical date section of this tender published in www.etenders.kerala.gov.in,

A). Online Bidder registration process:

Bidders should have a Class II or above Digital Signature Certificate (DSC) to be procured from any Registration Authorities (RA) under the Certifying Agency of India. Details of RAs will be available on www.cca.gov.in. Once the DSC is obtained, bidders have to register on www.etenders.kerala.gov.in, website for participating in this tender. Website registration is a one-time process without any registration fees. However, bidders have to procure DSC at their own cost.

Bidders may contact e-Procurement support desk of Kerala State IT Mission over telephone at 0471-2577088/188/388 or 0484-2336006, 2332262 or 0497-2764788, 2764188 or 0483-273294 or through email: etendershelp@kerala.gov.in, or helpetender@gmail.com, for assistance in this regard.

B). Online Tender Process:

The tender process shall consist of the following stages:

- i. Downloading of Tender Document: Tender document will be available for free download on www.etenders.kerala.gov.in, However, tender document fees shall be payable at the time of bid submission as stipulated in this tender document.
- ii. Pre-bid Meeting:
- iii. Publishing of Corrigendum: All corrigenda shall be published on www.etenders.kerala.gov.in, and shall not be available elsewhere.
- iv. Bid Submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document on www.etenders.kerala.gov.in. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.
- v. In case bidder encounters any technical issues pertaining to e-Procurement system while acting on the tender, computer screen shot of the error message with date & time stamp on the web-browser along with the query shall be e-mailed by the bidder to the help desk (helpetender@gmail.com/ etendershelp@kerala.gov.in), for resolution of the problem. At the same time, problem must be intimated to the concerned Tender Inviting Authority via email.
- vi. The time taken to ascertain, evaluate and suggest a solution for the problem reported by bidder may vary from case to case. Hence bidders are advised to submit the bid at least 2 working days before the due date and time of bid submission to avoid any last-minute issues that may come up.
- vii. Opening of Technical Bid and Bidder short-listing: The technical bids will be opened, evaluated and shortlisted as per the eligibility and technical qualifications. All documents in support of technical qualifications shall be submitted (online). Failure to submit the documents online will attract disqualification. Bids shortlisted by this process will be taken up for opening the financial bid.
- viii. Opening of Financial Bids: Bids of the qualified bidder's shall only be considered for opening and evaluation of the financial bid on the date and time mentioned in critical date's section.

C). Documents Comprising Bid:

- (i). The First Stage (Pre-Qualification or Technical Cover based on 1 cover or 2 cover tender system):
Pre-Qualification or Technical proposal shall contain the scanned copies of the following documents which every bidder has to upload:
 - i) Copies of Purchase Orders
 - ii) Letter from Customers to prove eligibility criteria
 - iii) Details of experience and past performance of the bidder on supply of similar item within the past three years and details of current contracts in hand and other commitments; (Contract reference, Name and detailed postal address of client, value of Supply Order, are to be furnished).
 - iv) Reports on financial standing of the Bidder such as Profit and Loss statements, Balance Sheets and Auditor's Report of the past three years etc.
 - v) Copy of latest Income tax clearance certificate and PAN card & GST Registration Certificate.

The department doesn't take any responsibility for any technical snag or failure that has taken place during document upload.

- (ii). The Second Stage (Financial Cover or as per tender cover system):



The Bidder shall complete the Price bid as per format given for download along with this tender.

Note: The blank price bid should be downloaded and saved on bidder's computer without changing file-name otherwise price bid will not get uploaded. The bidder should fill in the details in the same file and upload the same back to the website.

Fixed price: Prices quoted by the Bidder shall be fixed during the bidder's performance of the contract and not subject to variation on any account. A bid submitted with an adjustable/ variable price quotation will be treated as non - responsive and rejected.

D). Tender Document Fees and Earnest Money Deposit (EMD)

The Bidder shall pay a tender document fee and Earnest Money Deposit or Bid Security. The Bid security is required to protect the purchaser against risk of Bidder's conduct, which would warrant the forfeiture of security.

Online Payment modes: The tender document fees and EMD can be paid in the following manner through e-Payment facility provided by the e-Procurement system

State Bank of India Multi Option Payment System (SBI MOPS Gateway): Bidders are required to avail Internet Banking Facility in any of below banks for making tender remittances in e Procurement System.

A) Internet Banking Options (Retail)			
1	Allahabad Bank	32	Kotak Mahindra Bank
2	Axis Bank	33	Lakshmi Vilas Bank
3	Andhra Bank	34	Mehsana Urban Co-op Bank
4	Bandan Bank	35	NKGSB Co-operative Bank
5	Bank of Bahrain and Kuwait	36	Oriental Bank of Commerce
6	Bank of Baroda	37	Punjab and Maharashtra Cooperative Bank
7	Bank of India	38	Punjab National Bank
8	Bank of Maharashtra	39	Punjab and Sind Bank
9	Bassein Catholic Co-operative Bank	40	RBL Bank
10	BNP Paribas	41	Saraswat Cooperative Bank
11	Canara Bank	42	ShamraoVithal Cooperative Bank
12	Catholic Syrian Bank	43	South Indian Bank
13	Central Bank of India	44	Standard Chartered Bank
14	City Union Bank	45	State Bank of India
15	Corporation Bank	46	Syndicate Bank
16	Cosmos Bank	47	Tamilnad Mercantile Bank
17	DCB Bank	48	Tamilnadu Cooperative Bank
18	Dena Bank	49	The Kalyan Janata Sahakari Bank
19	Deutsche Bank	50	TJSB Bank (Erstwhile Thane Janata Sahakari Bank)
20	Dhanalaxmi Bank	51	UCO Bank
21	Federal Bank	52	Union Bank of India
22	HDFC Bank	53	United Bank of India
23	ICICI Bank	54	Vijaya Bank
24	IDBI Bank	55	YES Bank
25	Indian Bank		
26	Indian Overseas Bank		
27	IndusInd Bank		
28	Jammu & Kashmir Bank		
29	Janata Sahakari Bank		
30	Karnataka Bank		



31	Karur Vysya Bank		
B) Internet Banking Options (Corporate)			
1	Bank of Baroda	21	Laxmi Vilas Bank
2	Bank of India	22	Oriental Bank of Commerce
3	Bank of Maharashtra	23	Punjab & Maharashtra Coop Bank
4	BNP Paribas	24	Punjab & Sind Bank
5	Canara Bank	25	Punjab National Bank
6	Catholic Syrian Bank	26	RBL Bank
7	City Union Bank	27	Shamrao Vitthal Co-operative Bank
8	Corporation Bank	28	South Indian Bank
9	Cosmos Bank	29	State Bank of India
10	Deutsche Bank	30	Syndicate Bank
11	Development Credit Bank	31	UCO Bank
12	Dhanalaxmi Bank	32	Union Bank of India
13	Federal Bank	33	UPPCL
14	HDFC Bank	34	Vijaya Bank
15	ICICI Bank	35	Axis Bank
16	Indian Overseas Bank		
17	Janta Sahakari Bank		
18	Jammu & Kashmir Bank		
19	Karur Vysya Bank		
20	Kotak Bank		

During the online bid submission process, bidder shall select SBI MOPS option and submit the page, to view the Terms and Conditions page. On further submitting the same, the e-Procurement system will re-direct the bidder to MOPS Gateway, where two options namely SBI and Other Banks* will be shown. Here, Bidder may proceed as per below:

- SBI Account Holders shall click SBI option to with its Net Banking Facility., where bidder can enter their internet banking credentials and transfer the Tender Fee and EMD amount.
- Other Bank Account Holders may click Other Banks option to view the bank selection page. Here, bidders can select from any of the 54 Banks to proceed with its Net Banking Facility, for remitting tender payments.

*Transaction Charges for Other Banks vide SBI Letter No. LHO/TVM/AC/2016-17/47 – 1% of transaction value subject to a minimum of Rs. 50/- and maximum of Rs. 150/-

Any transaction charges levied while using any of the above modes of online payment has be borne by the bidder. The supplier/contractor's bid will be evaluated only if payment status against bidder is showing "Success" during bid opening.

E). SUBMISSION PROCESS:

For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit their Technical bid and Financial bid online on www.etenders.kerala.gov.in, along with online payment of tender document fees and EMD.

For page by page instructions on bid submission process, please visit www.etenders.kerala.gov.in, and click "Bidders Manual Kit" link on the home page.

It is necessary to click on "Freeze bid" link/ icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.



TERMS & CONDITIONS

1. Bid Security (Earnest Money Deposit)

- a. The Bidder shall furnish, as part of its bid, bid security for the amount as specified in the invitation for bid through **ONLINE MOPS** as indicated in the E-tender notice.
- b. The bid security is required to protect the ERCMPU against the risk of Bidder's conduct, which would warrant the security's forfeiture.
- c. The bid securities of the unsuccessful bidders shall be refunded as promptly as possible, but not later than 30 days after the expiry of the period of bid validity as prescribed in these documents through **ONLINE NEFT TRANSACTION**.
- d. No interest shall be paid by ERCMPU on the bid security furnished by the bidder.
- e. The bid security may be forfeited if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or in the case of successful Bidder, if the Bidder fails:
 - I. To sign the contract
 - II. To furnish performance security

2. Eligibility Criteria

The Bidder shall furnish, as part of its bid, documents establishing the Bidder's eligibility to bid and its qualification to perform the Contract if its bid is accepted. For the purpose of this bidder shall meet the following qualification criteria as a minimum.

- a) If the bidder is a manufacturer- they should be a reputed manufacture of freezers/coolers with a minimum market existence in last 5 years basing the date of technical bid opening. And should have supplied a total of 500 nos Deep freezers/ Visi coolers to Govt./Semi-Govt./Public/ Cooperative sector in India during last three years..
- b) If the bidder is a Dealer, they should have supplied Deep freezer/visi cooler same as the estimated cost as shown in NIT during the any last 3 financial years

OR

Not less than two orders of Deep freezer/visi cooler supply during the last every 3 financial years, each invoices not less than 50% of the estimated cost .

- c) If the bidder is a dealer, a valid authorization certificate from the Original Equipment Manufacturer should be submitted along with tender.
- d) The bidder's annual financial turnover in the same name and style during the last two years shall not be less than the estimate amount of contract as specified in the Invitation to Bid. . However the original equipment manufacturer who has already supplied freezers, visicoolers or eutectic freezers to ERCMU Ltd over a period of last ten years are exempted to submit annual financial turnover . If so they should upload an affidavit in their letter head with supporting documents.
- e) The Bidder should have authorized service centres in Kerala including any of the four districts- Ernakulam, Kottayam, Thrissur & Idukki.
- f) BIS certificate and technical specifications and brochure of the equipment offered by the bidder
- g) The bidder should also upload this tender document after signing at the bottom of each page as a token of acceptance of the terms and conditions and specification.
- h) Proof of the above may be uploaded along with the tender-sealed and signed by bidder, failure of which will lead to disqualification of the bidder.

3. Documents:

The documentary evidence of the Bidder's qualifications to perform the Contract if the bid is accepted shall be established to the ERCMPU's satisfaction. To this end, all bids submitted shall include the following information.

- a. Documents, Copies of Purchase Orders, signed tender document, Letter from Customers to prove eligibility criteria mentioned above.



- b. Sealed and signed tender document.
- c. Details of experience and past performance of the bidder on supply of similar item within the past three years and details of current contracts in hand and other commitments.
- d. Reports on financial standing of the Bidder such as Profit and Loss statements, Balance Sheets and Auditor's Report of the past three years, Bank details etc;
- e. Copy of Income tax clearance certificate (last 2 financial years) and PAN card & GST Registration Certificate.
- f. Valid Manufacturer Authorization certificate (if the bidder is a dealer).

g. BIS certificate and technical specifications and brochure of the equipment offered by the bidder

4. Price Basis:

- a. The bidder shall quote their rates in the standard BOQ provided indicating the breakup details. The quoted rate shall be inclusive of all applicable branding, taxes, duties, packing and forwarding, freight and insurance and three-year warranty at free of cost.
- b. Tender evaluation will be made as **item wise evaluation**.
- c. All product shall be invoiced to Products Dairy and shall be delivered to the units as shown in the table (clause no.18)

5. Validity:

The offer should remain valid for acceptance for a period of 90 days from the date of opening of bids. On mutual acceptance Managing director can extend the period of contract to 03 more months.

6. Agreement

Successful bidder should execute an agreement within 7 days from the date of purchase order in non-judicial stamp paper (Kerala) worth ₹200/- for satisfactory completion of work. Also shall obtain membership with ERCMPU by paying a nominal membership fee of Rs. 90.00 if not received earlier.

7. Security Deposit

- a. 5% of the total value of the contract rounded to the nearest rupee shall be remitted or a bank guarantee of equal amount shall be submitted by the successful bidder as security deposit within 15 days from the date of placement of order. Security deposit shall be released only after the satisfactory completion of the warrantee period. No interest shall be paid for the period during which the Security Deposit lies in deposit.
- b. The security deposit will be forfeited in favour of ERCMPU Ltd., in case of any violation of the terms and conditions or abandoning of the contract by the contractor without due notice.
- c. If the performance of the contractor is not satisfactory or if the contractor tends to withdraw from the contract before maturity period, the ERCMPU Ltd shall have the right to terminate the contract and make an alternative arrangement and the additional loss there by incurred by the Dairy for the completion of the contract period shall be recovered from the contractor. In such cases the Security deposit remitted by the contractor will be forfeited in favour of ERCMPU Ltd.
- d. In case of negligence or misconduct of supplier or his Staffs or due to the problems in operation of his transportation vehicle any loss/ damage occurred to the assets (fixed or movable) of the Dairy will be recovered from supplier's eligible bills/Security deposit.
- e. The bidder shall meet all the eligibility criteria specified above. In case, If it is found out that the bid Information/documents uploaded to this effect are false/incorrect/forged, after awarding contract, the tender inviting authority has the right to summarily reject their bid and the security deposit remitted by the party will be forfeited and will not be refunded.

8. Artwork

The art work shall be supplied by ERCMPU. Contractor has to contact the Marketing section, HO for the artwork after the receipt of Purchase Order.



9. Delivery :

The Deep Freezers and VISI Coolers shall be delivered to our units at Ernakulam, Idukki & Kottayam districts within 20 days from the date of confirmed purchase order as per our purchase orders (See the table)

10. Payment:

100 % of the total contract price shall be paid from the concerned units within 15 days on receipt of the items in the above destination in good condition, on receipt of original invoice and recommendation from concerned department.

11. Warrantee:

The supplier shall warrantee the satisfactory performance of the freezers & coolers for a minimum period of 36 months from the date of delivery. Any defect due to use of substandard material or workmanship shall have to be replaced by the supplier at his own cost within 48 hours of reporting.

12. Liquidated Damage Clause:

If the supplier fails to deliver any or all of the goods or perform the contract within the time period specified in the contract, ERCMPU Ltd shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to

- a. 0.5 % of the unexecuted contract value for each week of delay. The total amount so deducted shall not exceed 5% of the contract value. Failing to supply in time, we may consider the termination of the contract.
- b. Any incidental taxes and levies on account of delay in performance of the contract by the supplier shall be at his account.

However genuine reasons if any will be given due consideration, on production of documentary evidence before operating the liquidated damages clause.

13. Testing/ Test Certificate:

The successful Bidder shall produce the Test Certificates for the material for inside basket & lid (which is coming in contact with food-stuff), Puf etc used in the construction of the Freezers and the material of Visi Coolers.

14. Service Network:

The supplier should have good service network with qualified personnel so as to cater the Ernakulam, Kottayam, Thrissur and Idukki districts of Kerala. **The address and phone no. of the authorized service centres should be uploaded along with the tender.**

15. Arbitration & Jurisdiction:

- a. In case of disputes arising out of this tender, an arbitrator as mutually acceptable to the supplier and union will be appointed by the Managing Director, ERCMPU Ltd. The arbitrator's decision shall be final, conclusive and binding on both the parties.
- b. In case if either supplier to the tender is aggrieved by the award of the arbitrator so appointed as per clause above or otherwise, the jurisdiction for the same will be Ernakulam District and as per the provisions of Kerala Co-operative Societies Act and Rules 1969.

16. Deviation Statement:



Non-compliance with even a minor technical requirement, terms and conditions should be specifically stated by the bidders in the technical deviation statement to be uploaded along with the bid.

17. Managing Director, ERCMPU reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part, as the case may be, without assigning any reason thereof. Any offer containing incorrect and incomplete information shall be liable for rejection. The Ernakulam Regional Cooperative Milk Producers Union Ltd. will not be responsible for any kind of online delay.

18. Schedule of Quantity

Sl. No.	Item	Products Dairy, Edappally	Kattappana Dairy, Idukki	Kottayam Dairy	Total Qty (Nos)
1	Deep Freezer 200 Ltrs Glass Top	18	7	10	35
2	Deep Freezer 300 Ltrs Glass Top	30	5	5	40
3	Deep Freezer 300 Ltrs Hard Top	22	0	3	25
4	Deep Freezer 500 Ltrs Hard Top	16	4	0	20
5	400 Ltr Combo Freezer	10	0	0	10
6	Visi Cooler 220 Ltr	23	2	10	35

The quantities declared for tender are only estimated and liable for variation. During the contract period, the supply shall be on staggered basis to various units as per the schedule given by ERCMPU. ERCMPU reserves the right to add or deduct the number of item/s declared for tender in full or partly at the time of finalization of contract or during the contract period. The quantity that would be purchased from the selected tenders depends on the quality & performance of material supplied. No claims in this regard shall be entertained.



TECHNICAL SPECIFICATIONS -DEEP FREEZERS

Features shall be:

- Sturdy design, outer body in powder coated steel sheet.
- Inner lining with Aluminium sheet / SS sheet or any food grade metal.
- Sheet metal components shall be chemically treated before powder coating for enhanced life and better finish.
- Ergonomic design with sunken handles, spring-loaded door hinges and provision for locking / built-in locks.
- High Density, high-pressure PUF Insulation for long holding times during power cuts and adverse environment conditions.
- CFC free and using environmentally safe design.
- Adjustable temperature controller for desired temperature settings that enables on to preserve a wide variety of frozen food and Ice creams.
- Supply & fixing of Vinyl sticker on 3 sides of Deep Freezers should be done by the Supplier as per the approved artwork.

No. 1

Gross Capacity - Litre	200 Ltrs	300 Ltrs
High-energy efficient, hermetically sealed R 600/equallent compressor. MODEL –SPECs	GLASS TOP	
Temperature (°C)	Temp: –18 to –26°C	
HD PUF Insulation-CFC Free	60 mm	
No of Compartments	1	
No. of Doors with lock	1	
Refrigerant	CFC Free R 600/equallent	
Body	CRS Sheet steel - powder coated	
Input – Power	1 Ph, 180 to 260 V, AC, 50 Hz	



No.2

High-energy efficient, hermetically sealed R 600/equalent compressor. MODEL –SPECs	HARD TOP	
Gross Capacity - Litre	300 Ltrs	
Temperature (°C)	Temp: -18 to -26°C	
HD PUF Insulation-CFC Free	60mm	60mm
No of partitions	1	1
No. of Doors with lock	1	1
Refrigerant	CFC Free R 600/equalent	
Body	CRS Sheet steel - powder coated	
Input – Power	1 Ph, 180 to 260 V, AC, 50 Hz	

No.3

High-energy efficient, hermetically sealed R 600/equalent compressor. MODEL –SPECs	HARD TOP	
Gross Capacity - Litre	500 Ltrs	
Temperature (°C)	Temp: -18 to -26°C	
HD PUF Insulation- CFC Free	60mm	
No of Compartments	1	
No. of Doors with lock	2	
Refrigerant	CFC Free R 600/equalent	
Body	CRS Sheet - powder coated	
Input – Power	1 Ph, 180 to 260 V, AC, 50 Hz	

No.4

High-energy efficient, hermetically sealed R 600/equalent compressor. MODEL –SPECs	Freezer Cum Cooler Combo
Gross Capacity - Litre	400 Ltrs.
Temperature (°C)	Temp: Cooler: 2 to 8°C Freezer : -18 to -23°C
HD PUF Insulation-CFC Free	60mm
No of Compartments	2
No. of Doors with lock	2
Refrigerant	CFC Free R 600/equalent
Body	CRS Sheet steel - powder coated
Input – Power	1 Ph, 180 to 260 V, AC, 50 Hz



No.5

Visicooler – 220 Ltrs

Net Capacity	220 Ltrs
Doors	1
Provision for locking	Yes
Internal light	Yes
Adjustable feet /roller	Yes
Temperature control	Electro mechanical
Type of refrigeration	Forced air cool
No. of shelves	3 +1
Cabinet temperature rate	2 to 8° C
Overall Package Dimension (W x D x H) mm	595 x 720 x 1455
Overall Cabinet Dimensions (W x D x H) mm	535 x 670 x 1405

Digitally signed by K S Saju
Date: 2026.10.08 14:59:25 IST
Location: Kerala-KL