



Ernakulam Regional Co-operative Milk Producers' Union Limited

Head Office, Edappally, Kochi 24, Kerala.

Ph: 0484 2541193, 2556863 Fax : 2558741

Web: www.ercmpu.in, E-mail: ercmpu@milma.com,

TENDER REF No.EU/PUR/10/COMP/2026-27

**E TENDER DOCUMENT FOR THE SUPPLY
OF DESKTOP COMPUTER FOR ERCMPU
LTD**

Ernakulam Regional Co-operative Milk Producers' Union Limited

Head Office, Edappally, Kochi-24 Kerala,

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NOTICE INVITING TENDER (NIT)

E-TENDER NOTICE

1. The Ernakulam Regional Co-operative Milk Producers' Union Limited invites e-tenders from reputed manufacturers/suppliers for the supply of 05 Nos. of Desktop Computers for Audit Department under various units of ERCMPU at Ernakulam ,Thrissur and Kottayam districts as per the terms and conditions stipulated in this tender document. Interested eligible Bidders may obtain further information from the office of the Ernakulam Regional Co-operative Milk Producers' Union Limited, Edappally.
2. The bid shall be submitted in two cover system consisting of technical bid and price bid. The price bid of those who qualify in the technical bid only will be opened.
3. Detailed terms and conditions as well as technical specifications are contained in the bidding document of the above work which is uploaded in the Kerala Government e-portal www.etenders.kerala.gov.in.

a. Tender Id	- 2026_KCMMF_ 880748 _1
b. Tender Reference No.	: No.EU/PUR/10/COMP/2026-27/ 4562
c. Estimated Cost	: ₹ 5 Lakhs
d. Tender Download	: Can be downloaded from the Website www.etenders.kerala.gov.in
e. EMD	: ₹ 10,000/-
f. Cost of Tender Form	: ₹ 500.00 (Including tax)
g. Documents Publish Date	: 17.10.2026 at 01.00 PM
h. Documents Download Start Date	: 17.10.2026 at 01.00 PM
i. Bid Submission Start Date	: 17.10.2026 at 01.00 PM
j. Pre bid meeting Date	: 24.10.2026 at 11.00 AM
k. Pre bid meeting venue	: Head Office, ERCMPU Ltd, Edappally
l. Bid Submission Closing Date	: 03.11.2026 at 01.00 PM
m. Bid Opening (Technical)	: 04.11.2026 at 01.00 PM
n. Time of Completion	: 15 days against Purchase order
o. Bid Validity	: 3 months from the date of bid opening


MANAGING DIRECTOR
ERCMPU LTD.

Copy to: All Notice Boards/Website
Head (FIN)/Head (MIS)

General Tender Terms & Conditions for e-Procurement

This tender is an e-Tender and is being published online for work / supplying of items as mentioned in the Invitation to bid. The tender is invited in two cover system from the registered and eligible firms through e-procurement portal of Government of Kerala (<https://www.etenders.kerala.gov.in>). Prospective bidders willing to participate in this tender shall necessarily register themselves with the above mentioned e-procurement portal.

The tender timeline is available in the critical date section of this tender published in www.etenders.kerala.gov.in,

A). Online Bidder registration process:

Bidders should have a Class II or above Digital Signature Certificate (DSC) to be procured from any Registration Authorities (RA) under the Certifying Agency of India. Details of RAs will be available on www.cca.gov.in. Once the DSC is obtained, bidders have to register on www.etenders.kerala.gov.in, website for participating in this tender. Website registration is a one-time process without any registration fees. However, bidders have to procure DSC at their own cost.

Bidders may contact e-Procurement support desk of Kerala State IT Mission over telephone at 0471-2577088/188/388 or 0484-2336006, 2332262 or 0497-2764788, 2764188 or 0483-273294 or through email: etendershelp@kerala.gov.in, or helpetender@gmail.com, for assistance in this regard.

B). Online Tender Process:

The tender process shall consist of the following stages:

- i. Downloading of Tender Document: Tender document will be available for free download on www.etenders.kerala.gov.in. However, tender document fees shall be payable at the time of bid submission as stipulated in this tender document.
- ii. Pre-bid Meeting: As mentioned in NIT
- iii. Publishing of Corrigendum: All corrigenda shall be published on www.etenders.kerala.gov.in, and shall not be available elsewhere.
- iv. Bid Submission: Bidders have to submit their bids along with supporting documents to support their eligibility, as required in this tender document on www.etenders.kerala.gov.in. No manual submission of bid is allowed and manual bids shall not be accepted under any circumstances.
- v. In case bidder encounters any technical issues pertaining to e-Procurement system while acting on the tender, computer screen shot of the error message with date & time stamp on the web-browser along with the query shall be e-mailed by the bidder to the help desk (helpetender@gmail.com/ etendershelp@kerala.gov.in), for resolution of the problem. At the same time, problem must be intimated to the concerned Tender Inviting Authority via email.
- vi. The time taken to ascertain, evaluate and suggest a solution for the problem reported by bidder may vary from case to case. Hence bidders are advised to submit the bid at least 2 working days before the due date and time of bid submission to avoid any last-minute issues that may come up.
- vii. Opening of Technical Bid and Bidder short-listing: The technical bids will be opened, evaluated and shortlisted as per the eligibility and technical qualifications. All documents in support of technical qualifications shall be submitted (online). Failure to submit the documents online will attract disqualification. Bids shortlisted by this process will be taken up for opening the financial bid.
- viii. Opening of Financial Bids: Bids of the qualified bidder's shall only be considered for opening and evaluation of the financial bid on the date and time mentioned in critical date's section.

C). Documents Comprising Bid:

- (i). The First Stage (Pre-Qualification or Technical Cover based on 1 cover or 2 cover tender system): Pre-Qualification or Technical proposal shall contain the scanned copies of the following documents which every bidder has to upload:
 - i) Copies of Purchase Orders
 - ii) Letter from Customers to prove eligibility criteria
 - iii) Details of experience and past performance of the bidder on supply of similar item within the past three years and details of current contracts in hand and other commitments; (Contract reference, Name and detailed postal address of client, value of Supply Order, are to be furnished).
 - iv) Reports on financial standing of the Bidder such as Profit and Loss statements, Balance Sheets and Auditor's Report of the past three years etc.
 - v) Copy of latest Income tax clearance certificate and PAN card & GST Registration Certificate.

The department doesn't take any responsibility for any technical snag or failure that has taken place during document upload.

- (ii). The Second Stage (Financial Cover or as per tender cover system):

The Bidder shall complete the Price bid as per format given for download along with this tender.

Note: The blank price bid should be downloaded and saved on bidder's computer without changing file-name otherwise price bid will not get uploaded. The bidder should fill in the details in the same file and upload the same back to the website.

Fixed price: Prices quoted by the Bidder shall be fixed during the bidder's performance of the contract and not subject to variation on any account. A bid submitted with an adjustable/ variable price quotation will be treated as non - responsive and rejected.

D). Tender Document Fees and Earnest Money Deposit (EMD)

The Bidder shall pay a tender document fee and Earnest Money Deposit or Bid Security. The Bid security is required to protect the purchaser against risk of Bidder's conduct, which would warrant the forfeiture of security.

Online Payment modes: The tender document fees and EMD can be paid in the following manner through e-Payment facility provided by the e-Procurement system

State Bank of India Multi Option Payment System (SBI MOPS Gateway): Bidders are required to avail Internet Banking Facility in any of below banks for making tender remittances in e Procurement System.

A) Internet Banking Options (Retail)			
1	Allahabad Bank	32	Kotak Mahindra Bank
2	Axis Bank	33	Lakshmi Vilas Bank
3	Andhra Bank	34	Mehsana Urban Co-op Bank
4	Bandan Bank	35	NKGSB Co-operative Bank
5	Bank of Bahrain and Kuwait	36	Oriental Bank of Commerce
6	Bank of Baroda	37	Punjab and Maharashtra Cooperative Bank
7	Bank of India	38	Punjab National Bank
8	Bank of Maharashtra	39	Punjab and Sind Bank
9	Bassein Catholic Co-operative Bank	40	RBL Bank
10	BNP Paribas	41	Saraswat Cooperative Bank
11	Canara Bank	42	ShamraoVithal Cooperative Bank
12	Catholic Syrian Bank	43	South Indian Bank
13	Central Bank of India	44	Standard Chartered Bank
14	City Union Bank	45	State Bank of India
15	Corporation Bank	46	Syndicate Bank
16	Cosmos Bank	47	Tamilnad Mercantile Bank
17	DCB Bank	48	Tamilnadu Cooperative Bank
18	Dena Bank	49	The Kalyan Janata Sahakari Bank
19	Deutsche Bank	50	TJSB Bank (Erstwhile Thane Janata Sahakari Bank)
20	Dhanalaxmi Bank	51	UCO Bank
21	Federal Bank	52	Union Bank of India
22	HDFC Bank	53	United Bank of India
23	ICICI Bank	54	Vijaya Bank
24	IDBI Bank	55	YES Bank
25	Indian Bank		
26	Indian Overseas Bank		
27	IndusInd Bank		
28	Jammu & Kashmir Bank		
29	Janata Sahakari Bank		
30	Karnataka Bank		
31	Karur Vysya Bank		
B) Internet Banking Options (Corporate)			

1	Bank of Baroda	21	Laxmi Vilas Bank
2	Bank of India	22	Oriental Bank of Commerce
3	Bank of Maharashtra	23	Punjab & Maharashtra Coop Bank
4	BNP Paribas	24	Punjab & Sind Bank
5	Canara Bank	25	Punjab National Bank
6	Catholic Syrian Bank	26	RBL Bank
7	City Union Bank	27	Shamrao Vitthal Co-operative Bank
8	Corporation Bank	28	South Indian Bank
9	Cosmos Bank	29	State Bank of India
10	Deutsche Bank	30	Syndicate Bank
11	Development Credit Bank	31	UCO Bank
12	Dhanalaxmi Bank	32	Union Bank of India
13	Federal Bank	33	UPPCL
14	HDFC Bank	34	Vijaya Bank
15	ICICI Bank	35	Axis Bank
16	Indian Overseas Bank		
17	Janta Sahakari Bank		
18	Jammu & Kashmir Bank		
19	Karur Vysya Bank		
20	Kotak Bank		

During the online bid submission process, bidder shall select SBI MOPS option and submit the page, to view the Terms and Conditions page. On further submitting the same, the e-Procurement system will re-direct the bidder to MOPS Gateway, where two options namely SBI and Other Banks* will be shown. Here, Bidder may proceed as per below:

- SBI Account Holders shall click SBI option to with its Net Banking Facility., where bidder can enter their internet banking credentials and transfer the Tender Fee and EMD amount.
- Other Bank Account Holders may click Other Banks option to view the bank selection page. Here, bidders can select from any of the 54 Banks to proceed with its Net Banking Facility, for remitting tender payments.

*Transaction Charges for Other Banks vide SBI Letter No. LHO/TVM/AC/2016-17/47 - 1% of transaction value subject to a minimum of Rs. 50/- and maximum of Rs. 150/-

Any transaction charges levied while using any of the above modes of online payment has be borne by the bidder. The supplier/contractor's bid will be evaluated only if payment status against bidder is showing "Success" during bid opening.

E). SUBMISSION PROCESS:

For submission of bids, all interested bidders have to register online as explained above in this document. After registration, bidders shall submit their Technical bid and Financial bid online on www.etenders.kerala.gov.in, along with online payment of tender document fees and EMD. For page by page instructions on bid submission process, please visit www.etenders.kerala.gov.in, and click "Bidders Manual Kit" link on the home page.

It is necessary to click on "Freeze bid" link/ icon to complete the process of bid submission otherwise the bid will not get submitted online and the same shall not be available for viewing/ opening during bid opening process.

TERMS & CONDITIONS

1. Bid Security (Earnest Money Deposit)

- a. The Bidder shall furnish, as part of its bid, bid security for the amount as specified in the invitation for bid through **ONLINE MOPS** as indicated in the E-tender notice.
- b. The bid security/EMD is required to protect the ERCMPU against the risk of Bidder's conduct, which would warrant the security's forfeiture.
- c. The bid securities of the unsuccessful bidders shall be refunded as promptly as possible, but not later than 30 days after the expiry of the period of bid validity as prescribed in these documents through **ONLINE NEFT TRANSACTION**.
- d. No interest shall be paid by ERCMPU on the bid security furnished by the bidder.
- e. The bid security may be forfeited if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or in the case of successful Bidder, if the Bidder fails:

I. To sign the contract

II. To furnish performance security

2. Eligibility Criteria

The Bidder shall furnish, as part of its bid, documents establishing the Bidder's eligibility to bid and its qualification to perform the Contract if its bid is accepted. For the purpose of this bidder shall meet the following qualification criteria as a minimum.

- a. The bidder shall have an office/service centre in Ernakulam, Thrissur & Kottayam Districts, or shall have an authorized service arrangement within the district to ensure timely after-sales service and technical support.
- b. The bidder shall have successfully executed at least three orders for the supply of desktop computers or similar IT equipment during the last three (3) years. Copies of relevant purchase orders / satisfactory supply or completion certificates shall be submitted as proof.
- c. The bidder shall submit the technical datasheet or product brochure of the quoted desktop computer and monitor and shall prove compliance with the tender specifications.
- d. The bidder's annual financial turnover in the same name and style during the last two years shall not be less than the estimate amount of contract as specified in the Invitation to Bid. (Audit report/Annual turn over certificate from CA shall be provided as proof)
- e. The bidder shall furnish a copy of the GST Registration Certificate along with tender.
- f. The price bid of those bidders who qualify in the technical bid will be opened.
- g. The bidder should also upload this tender document after signing at the bottom of each page as a token of acceptance of the terms and conditions and specification.
- h. Proof of the above may be uploaded along with the tender-sealed and signed by bidder, failure of which will lead to disqualification of the bidder.

3. Documents:

The documentary evidence of the Bidder's qualifications to perform the Contract if the bid is accepted shall be established to the ERCMPU's satisfaction. To this end, all bids submitted shall include the following information.

- a. Documents, Invoices, Letter from Customers to prove eligibility criteria mentioned above.
- b. Sealed & signed (Every page) tender document(NIT)
- c. Details of experience and past performance of the bidder on supply of similar item within the past three years and details of current contracts in hand and other commitments; (Contract reference, Name and detailed postal address of client, value of Supply Order, are to be furnished).

- d. Reports on financial standing of the Bidder such as Profit and Loss statements, Balance Sheets and Auditor's Report, annual turn over certificate of the last two years etc; certified by CA.
- e. Copy of latest Income tax clearance certificate and PAN card & Bank account details& GST Registration Certificate.
- f. Address Proof in case of Individual - Aadhar Card/Election Identity Card/Driving License/ Indian Passport Address Proof in Case of Proprietorship/Partnership firm or any institution/ company registered under Companies act – Copy of registration certificate issued by any competitive authorities of Kerala/Central Government.
- g. Valid manufacture authorization certificate.

4. Price Basis:

The bidder shall quote their rates in the prescribed Bill of Quantities (BOQ) format provided, clearly indicating the detailed break-up of the quoted rates. The quoted rates shall be inclusive of all applicable taxes, duties, packing and forwarding charges, freight, insurance, installation, and any other incidental or associated expenses required for the complete execution and delivery of the scope of work. No additional payment whatsoever shall be admissible beyond the quoted rates.

5. Validity:

The offer should remain valid for acceptance for a period of 3 (Three) months from the date of opening of bids.

6. Agreement

- a. The successful bidder should execute an agreement on a non-judicial stamp paper of Kerala state worth ₹200/- incorporating the terms and conditions of the contract within 07 days from date of placement of order for the satisfactory fulfilment of the contract.
- b. The successful Bidder shall obtain membership with ERCMPU by paying a nominal membership fee of Rs. 90.00.

7. Delivery

The Desktop Computer shall be delivered to various units of ERCMPU within 15 days from the date of purchase order.

8. Payment:

100% of the contract value shall be paid within 20 days after delivery and satisfactory installation of the desktop computers, monitors and accessories from the concerned dairies, subject to submission of the required invoice and other documents and compliance with the tender conditions.

9. Liquidated Damage Clause:

If the supplier fails to deliver any or all of the goods or perform the contract within the time period specified in the contract, ERCMPU Ltd shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to

- a. 0.5 % of the unexecuted contract value for each week of delay. The total amount so deducted shall not exceed 5 % of the contract value. Once the maximum is reached, we may consider the termination of the contract.
- b. Any incidental taxes and levies on account of delay in performance of the contract by the supplier shall be at his account.
- c. Any defective material shall have to be replaced by the supplier immediately at his own cost. However genuine reasons if any will be given due consideration, on production of documentary evidence before operating the liquidated damages clause.

10. Security Deposit

- a. EMD amount of the successful bidder will be treated as Security Deposit
- b. Security deposit shall be released only after the satisfactory completion of the bid validity period. No interest shall be paid for the period during which the Security Deposit lies in deposit.

- c. The Security deposit is required to protect the purchaser against risk of Bidder's conduct and performance, which would warrant the forfeiture if required.
- d. The security deposit will be released only after contract period of the items as per our order and necessary recommendation from our units.
- e. The security deposit will be forfeited in favour of ERCMPU Ltd., in case of any violation of the terms and conditions or abandoning of the contract by the contractor without due notice.
- f. If the performance of the contractor is not satisfactory or if the contractor tends to withdraw from the contract before maturity period, the ERCMPU Ltd shall have the right to terminate the contract and make an alternative arrangement and the additional loss there by incurred by the Dairy for the completion of the contract period shall be recovered from the contractor. In such cases the Security deposit remitted by the contractor will be forfeited in favour of ERCMPU Ltd.
- g. The bidder shall meet all the eligibility criteria specified above. In case, If it is found out that the bid Information/documents uploaded to this effect are false/incorrect/forged, after awarding contract, the tender inviting authority has the right to summarily reject their bid and the security deposit remitted by the party will be forfeited and will not be refunded.

11. Cancellation of Contract

ERCMPU shall be free to cancel the contract either in part or full, in the case of non-completion of work or breach of any of the clauses mentioned herein or in the purchase order. Such failure may result in forfeiture of security deposit and corresponding reduction in the bill amount will be affected

12. Arbitration & Jurisdiction:

- a. In case of disputes arising out of this tender, an arbitrator as mutually acceptable to the supplier and union will be appointed by the Managing Director, ERCMPU Ltd. The arbitrator's decision shall be final, conclusive and binding on both the parties.
- b. In case if either supplier to the tender is aggrieved by the award of the arbitrator so appointed as per clause above or otherwise, the jurisdiction for the same will be Ernakulam District and as per the provisions of Kerala Co-operative Societies Act and Rules 1969.

13. Deviation Statement:

The bidder shall clearly indicate and specifically list any deviations from the prescribed technical specifications, requirements, terms, and conditions of the tender in the Technical Deviation Statement, which shall be duly submitted along with the bid. Any deviation, however minor, shall be explicitly disclosed. Failure to declare any such deviation may be treated as non-compliance with the tender requirements. The decision of the Managing Director regarding the acceptance or rejection of such bids involving deviations shall be final and binding.

- 14. The Managing Director, ERCMPU, reserves the right to accept or reject any tender, in whole or in part, cancel or withdraw the tender, or extend the tender submission deadline, as deemed appropriate, without assigning any reason whatsoever. Any bid containing incorrect, misleading, or incomplete information shall be liable for rejection. The Ernakulam Regional Co-operative Milk Producers Union Ltd. (ERCMPU) shall not be held responsible for any delays arising due to technical issues, network failures, server-related problems, or other online connectivity issues during the submission of bids.

15. Schedule of Requirement

Sl. No.	Dairy	Qty. (Nos.)
1	Commercial desktop computer with monitor, keyboard, mouse, licensed operating system and three-year comprehensive onsite OEM warranty	5

16. Technical Specification**Desktop Computer**

Sl. No.	Component	Minimum Technical Specification
1	Desktop Type	Commercial Desktop PC (Micro-tower)
2	Reference Model	HP Pro Tower 280 G9 MT or equivalent
3	Processor	Intel Core i3, 12th Generation or higher
4	Chipset	Intel H670 / H770 or compatible commercial chipset
5	RAM	8 GB DDR5 RAM
6	Storage	512 GB PCIe NVMe M.2 SSD
7	Ethernet	Integrated Gigabit Ethernet (10/100/1000 Mbps)
8	Wireless Connectivity	Integrated Wi-Fi 6 and Bluetooth 5.3
9	Front Ports	Minimum 2 × USB Type-A (5 Gbps or higher) and 1 × headphone/microphone combo jack
10	Rear Ports	Minimum 2 × USB 2.0 Type-A, 1 × HDMI, 1 × DisplayPort/VGA, 1 × RJ-45 and 1 × audio line-out
11	Operating System	Genuine, licensed Windows 11 Professional 64-bit
12	Keyboard	OEM USB wired keyboard
13	Mouse	OEM USB optical mouse
14	Monitor	Matching 20-inch HP monitor or equivalent
15	Warranty	3 years comprehensive onsite OEM warranty for the desktop and monitor

Digitally signed by K S Saju
Date: 2026.10.17 11:32:16 IST
Location: Kerala-KL

